

## RESUME'

KENNETH W. GLAZE  
Comp. 80, RR#3, Phillips Road  
Powell River, British Columbia V8A 5C1

**BORN:** 26 August 1947 - Colorado Springs, Colorado

**CITIZENSHIP:** Dual - United States and Canada

**MARITAL STATUS:** Married 32 years with two daughters aged 25 and 19

**FORMAL EDUCATION:** Grade 12

**TRAINING:** U.S. Army Warrant Officer Flight Training - July 1967 to June 1968  
U.S. Army Instrument Flight Course - August & September 1969  
U.S. Army Instrument Method of Instruction - October & Nov. 1969  
U.S. Army Platform & Classroom Method of Instruction - April 1970  
AS365N Factory Course - Grand Prairie, Texas - August 1985  
Bell 412 Factory Course - Ft. Worth, Texas - August 1986  
Achieve Group Quality/Leadership Training - 1993  
Safety Program Management course – 2003  
Quality Management Systems/Lead Auditor Course – 2009  
International Standard for Business Aircraft Operations Workshop - 2009

**LICENSES:** Canadian ATP-H 119264  
U.S. Commercial #1987349  
Airplane Single & Multi-engine Land  
Rotorcraft - Helicopter Instrument

**MEDICAL:** Expired Canadian Class I



NASA/Bell XV-15 TiltRotor N703NA on March 22, 2001  
with Roy Hopkins (on right), BA 609 Project Pilot, Bell Textron Manned Test Flight Center

**WORK EXPERIENCE:****March 2009 to Present****Owner - VertiFlight International Consulting Inc.**

Professional corporation providing fixed and rotary wing aviation regulatory compliance auditing and rotary wing urban area operational consulting, including low level IFR route and approach integration in high density airspace environments, heliport location, design, management and operation as well as scheduled service feasibility and community acceptance issue resolution.

ISO 9001:2008 Quality Management Systems trained auditor. IBAC – ISBAO accredited.  
([http://www.ibac.org/isbao\\_auditors.php](http://www.ibac.org/isbao_auditors.php))

**February 2008 to Present****Vice President Business Development – HELIJET INTERNATIONAL INC. and General Manager - PACIFIC HELIPORT SERVICES LTD.**

Currently representing Helicopter Association of Canada on Vancouver/Whistler 2010 Olympic Games Aviation Planning Committee. (<http://www.h-a-c.ca/olympics.html>)

Recently advised communities of North Thormanby Island, Bowen Island, Keats Island and Savary Island on development of emergency helipad locations, infrastructure and procedures.

**June 2005 to February 2008****Vice President Safety and Business Development - HELIJET INTERNATIONAL INC.** (<http://www.helijet.com>)

Responsible for management and oversight of existing Aviation Safety Program as well as development and implementation of Company Safety Management System.

Continued responsibility for Company Business Development. Co-produced, with Helijet President, Danny Sitnam, winning proposal (Lear 31A) in response to British Columbia Ambulance Service RFP for three year Provincial jet ambulance service contract. Worked with Danny to initiate contractual relationship with Skyservice Airlines to provide western hemisphere repatriation jet ambulance services with second Lear 31A.

Represented Helijet in partnership with Wynn Macau Development Company, LLC in delivering a response to the Government of Hong Kong RFP for the design, build, operation and management of an expanded Hong Kong/Macau Ferry Terminal Heliport. Provided interpretations of ICAO Annex 14 Volume II as well as the ICAO Heliport Manual for design purposes as well as heliport operations manual content for every aspect of heliport operation.

**General Manager, PACIFIC HELIPORT SERVICES LTD.**

Continued responsibility for management and operation of Vancouver and Victoria Heliports, liaison with respective Port Authorities, Cities and community organizations. Responsible for development of budget and application for Provincial Government funds to refurbish and upgrade infrastructure at both heliports.

Continued liaison with Vancouver International Airport Authority officials regarding company fixed and rotary wing infrastructure requirements.

**March 2003 to June 2005****Vice President, Business Development - HELIJET INTERNATIONAL INC.**

Mandate to seek out and support the development of new revenue opportunities for overall company expansion.

Successful in bidding and winning contract for two helicopter air ambulances for Province of British Columbia with five-year term 2003 - 2008. Assisted in securing 12-month contract for two turbo-prop fixed wing air ambulances for Province of British Columbia when company that won 2003 - 2008 Fixed Wing RFP went bankrupt.

**Director of Flight Operations**

Responsible for the corporate oversight of all fixed and rotary wing, charter and scheduled Company operations. Liaison with Vancouver International Airport Authority officials regarding company fixed and rotary wing infrastructure requirements.

**Fixed Wing Operations Manager**

Responsible for the conduct of safe fixed wing flight operations in accordance with the Transport Canada Aviation Regulations and the FAA Federal Aviation Regulations.

Set up and managed Company fixed wing division entailing the acquisition of Transport Canada Operating Certificate for Domestic and International Charter and Scheduled operations as well as the acquisition of U.S. FAA Part 129 Foreign Air Carrier Certificate authorizing fixed wing Scheduled and Non-Scheduled International operations.

Secured operating rights, facilities and support services for Beech 1900D aircraft at Abbotsford, Campbell River, Victoria International airports in British Columbia and Boeing Field King County Airport in Seattle, Washington.

Set up Beech King Air B200 fixed wing (2) air ambulance operations including securing of Transport Canada CAR 703 Air Taxi Operating Certificate, hiring of aircrew and integration with existing Company operations.

**Director of Security**

Implemented Transport Canada Air Carrier Security Measures program for Company. Ensured compliance of company Security Program with U.S. Transportation Security Administration Program for Canada/U.S. cross-border scheduled services. Wrote and administered training material and exams for all personnel involved in security program.

**Company Aviation Safety Officer**

Responsible for management of on-going Company Safety Program.

**General Manager, Pacific Heliport Services Ltd.**

Responsible for management of Company heliports and heliport personnel through wholly owned subsidiary, Pacific Heliport Services Ltd. Responsible for safe operation of Vancouver and Victoria Heliports in accordance with Transport Canada Regulations and Standards. Company liaison with Transport Canada, Port Authority property lessors, respective city government and community organizations. Have overseen management and operation of Vancouver and Victoria Heliports from 1993 to present.

April 2002 to March 2003

**Vice President, Business Development and Director of Flight Operations - HELIJET INTERNATIONAL INC.**

May 1994 to April 2002

**Vice President, Business Development - HELIJET INTERNATIONAL INC.**  
(corporate name changed January 2000)

Mandate to seek out and support the development of new revenue opportunities for overall company expansion. Successful in bidding and winning contract for one helicopter air ambulance for Province of British Columbia with five-year term 1998 - 2003.

Assisted in negotiation of landing rights and facilities at Boeing Field in Seattle as well as acquisition of U.S. FAA Part 129 Foreign Air Carrier Certificate authorizing rotary wing Scheduled and Non-Scheduled International operations for first ever helicopter cross-border scheduled service between U.S. and Canada.

Also provide operational consulting in vertical flight areas such as urban/airport heliport design and positioning, public acceptance, scheduled service feasibility, VFR/IFR operational procedures integration in high-density airspace, etc. Past clients include Sikorsky Export Corporation for the Taiwanese Civil Aviation Administration, Taipei, Republic of Taiwan.

Provided Taiwan Civil Aviation Administration with comprehensive comparison of all aspects of civil helicopter operations relative to regulatory environments of ICAO, Transport Canada and Federal Aviation Administration. Also Citijet Corporation, Charlotte, North Carolina. Provided Citijet with scheduled helicopter service feasibility study.

Member of Air Transport Association of Canada Board of Directors (7 years). (<http://www.atac.ca>) Secretary and Treasurer of Harbour Heliport Society (9 years).

**July 1988 to May 1994**

**Vice President, Operations - HELIJET AIRWAYS INC.**

Responsible for overall Company flight operations.

Elected member of Air Transport Association of Canada Board of Directors, Chairman of ATAC Helicopter Committee, Treasurer of Harbour Heliport Society and Director of Whistler Heliport Society,

**June 1986 to July 1988**

**Director of Operations, Chief Pilot, Training Captain, M.O.T. approved Company Check Pilot, and Line Captain - HELIJET AIRWAYS INC.**

Responsible for setting Company operational standards and standard operating procedures. Developed and implemented Company policy, procedures and strategy for community acceptance of scheduled urban vertical flight operations.

Pioneered LORAN C Enroute and Non-Precision Approach procedures in Canada for Company scheduled operations between Vancouver and Victoria. Successfully integrated urban area noise abatement procedures within high density IFR Airspace. Resolved community acceptance issues in Vancouver, Victoria, Canadian and U.S. Gulf Islands relative to operation of scheduled helicopter services and downtown heliports.

Secretary/Treasurer of Harbour Heliport Society involved in urban heliport development, operations and management.

As Director of Flight Operations and Director of Harbour Heliport Society was involved in development of Vancouver, Victoria and Whistler, B.C. heliports.

**June 1985 to June 1986**

**Chief Pilot, M.O.T. approved Company Check Pilot and Line Pilot - MAPLE LEAF HELICOPTERS**

**June 1971 to June 1985**

Various positions as **Line Pilot, Training Pilot, Job Manager, Base Manager, Contract Pilot and Consultant for helicopter operators in the United States and Canada.** (ERA HELICOPTERS in winter of 1982 on North Slope and winter of 1984 over Cook Inlet.

Assisted companies in formation of IFR programs including development of Operations Manuals, Emergency Response Manuals, Standard Operating Procedures, Checklists, Crew Resource Management and Training. Operational expertise ranging over broad spectrum of helicopter operations. Specializing in Heli-Skiing and IFR operations including winter Arctic IFR/Night sling load operations.

**May 1967 to December 1970**    **Warrant Officer/Helicopter Aircraft Commander - U.S. ARMY.**  
 Served July 2, 1968 to June 29, 1969 in Republic of South Viet Nam. Primary mission was supporting the 5<sup>th</sup> Special Forces Long Range Reconnaissance Teams. Received the Distinguished Flying Cross with two Oak Leaf Clusters. Instrument Instructor, Classroom Instructor and Flight Standardization Board Check Pilot prior to Honorable Discharge on December 1, 1970.

**FLYING EXPERIENCE:** 8,500+ flying hours.    **TYPES FLOWN:**  
**Rotary Wing**

**SPECIALIZATIONS:**

IFR Offshore Captain	1250 Hrs	Aerospatiale SA365N	71 Hrs
Winter Arctic	495 Hrs	Aerospatiale AS 355 F-I	15 Hrs
Night	735 Hrs	Aerospatiale S342	75 Hrs
IFR/Night Sling Load	165 Hrs	Aerospatiale S350	100 Hrs
Actual Instrument	700 Hrs	Alouette 111	6 Hrs
Instrument Instructor	320 Hrs	Bell 47	1200 Hrs
Sling Load	1500 Hrs	Bell 206	1932 Hrs
Water Bucket	550 Hrs	Bell 204	428 Hrs
Vertical Reference	300 Hrs	Bell 205	975 Hrs
Heli-Skiing	1085 Hrs	Bell 212	2262 Hrs
Mountain	3500 Hrs	Bell 214B	97 Hrs
		Bell 214ST	249 Hrs
		Bell 412	100 Hrs
		Hiller 12E	100 Hrs
		Hughes 500	248 Hrs
		Sikorsky SK76	600+ Hrs

**Fixed Wing**

Cessna 150/182/206	75 Hrs
Aero Commander 500	25 Hrs

**TiltRotor**

Bell XV-15	.9 Hr
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**AWARDS:**    **Distinguished Flying Cross** - 21 January 1969, 9 April 1969 and 16 April 1969

**Helicopter Association International Community Service Award** – “Presented to an individual or organization for outstanding service to the community in the establishment of public-use heliports, advancement of the use of helicopters in urban area operations, and, the advancement of Fly Neighborly Concepts - February 1, 1994”

**HOBBIES:**    Fishing, hiking, golf, kayaking, sailing.

**REFERENCES:**

Danny Sitnam, President & CEO, Helijet International Inc., Vancouver, B.C. 604-231-3515

David Nowzek, Regional Director, Civil Aviation, Pacific Region, Transport Canada, Vancouver, B.C. 604-666-5851

John Crichton, President & CEO, NavCanada, Ottawa, Ontario, 613-563-7000

Matt Zuccaro, President, Helicopter Association International, Alexandria, VA, 703-683-4646

Fred Jones, President and CEO, Helicopter Association of Canada, Ottawa, Ontario, 613-231-1110

M.E. Rhett Flater, Executive Director, American Helicopter Society, Alexandria, VA 703-684-6777

Pat Wagner, Manager, E. 34<sup>th</sup> Street Heliport, New York City, 212-889-6370

Mike Matthews, Vice President, Aviation and Airport Planning, InterVistas Consulting, Vancouver, B.C. phone: 604-717-1802 (previously Regional Manager, Air Navigation Systems Requirements and Director General Aviation, Pacific Region, Transport Canada)

**CONTACT INFO:**



Helijet Direct Line: 604-231-3508  
Helijet Cell: 604-908-2991  
Helijet Email: [kwg@helijet.com](mailto:kwg@helijet.com)



VertiFlight Direct Line: 604-487-1129  
VertiFlight Fax: 604-487-1109  
VertiFlight Email: [kenglaze@shaw.ca](mailto:kenglaze@shaw.ca)



**CERTIFICATE  
OF  
SUCCESSFUL COMPLETION**

*This certificate is presented to*

***Ken Glaze***

*in recognition of successful completion of the  
following course of instruction*

***(Focus Standard ISO 9001:2008)***

**QUALITY MANAGEMENT SYSTEMS  
AUDITOR / LEAD AUDITOR TRAINING COURSE**

***May 4 - 8, 2009***

  
\_\_\_\_\_  
COURSE DIRECTOR  
*Michael J. Sonntag, IRCA Certified QMS 2000 Lead Auditor - A000532*

05-0919                      May 29, 2009  
\_\_\_\_\_  
CERTIFICATE NUMBER                      DATE

*Ashbrooke Quality Assurance International Limited  
Course No. A17020 is certified by the IRCA and satisfies the formal  
training requirement for individuals seeking certification  
under the IRCA QMS Auditor Certification Scheme.*



Valid for 3 years from course date



Transport  
Canada

Transports  
Canada

This is to certify that

La présente atteste que

***Ken Glaze***

has attended the

A participé à

**Heliport Inspection &  
Certification Training**

**La Formation sur  
L'Inspection et La  
Certification d'héliports**

**May 12 - 13, 2009**

**Les 12 et 13 mai 2009**

**Director, Standards/Directeur, Normes**

