From The Director- Ben Walsh

Your Standards Board

The IS-BAO Standards Board (see below) is made of professionals like yourself from all corners of the global business aviation industry. They are intimately involved with issues that concern operators throughout the sector. Nine are operators themselves and the other seven hold subject matter expert positions in such categories as training, SMS, maintenance, aircraft manufacturing, helicopter operations, regulatory affairs, and ICAO standards.

The Standards Board members volunteer for three-year terms. We wish to thank outgoing member’s Brian Garrett from the Canadian Business Aviation Association (CBAA) and Chris Buchholz from the Asian Business Aviation Association (AsBAA), for their outstanding contributions to IBAC and business aviation!

We have two new Standards Board members to welcome, seated in January 2019.

- Lynette Sims, from the Australian Business Aviation Association (ABAA), is the Aviation Division Director at VIZIONX in Sydney Australia. Her expertise is in helicopter operations and safety.
- Kent Wong, from the Asian Business Aviation Association (AsBAA), is the Head of Safety and Quality at Metrojet in Hong Kong. He also has expertise in Engineering.

Additionally, we are grateful that two current members continued their commitment and were reelected. As aviation directors and gulfstream operators, both Keith Washington (NBAA) and Patrick Dunn (NBAA) have significantly contributed to the Board through two terms, and we thank them for their service.

Welcome Our New Operations Manager

The IS-BAO team is honored to announce that Katherine Hilst has joined the programme as the new Operations Manager. Katherine has an exceptional background in helicopter operations, safety management, aviation law, and academia [see press release].

Jason Starke has moved on to be the Director of Standards for Baldwin Aviation and we thank him for his contributions over the years.

IS-BAO™ Event Review & Update for 2019

Visit us in 2019 at these events:

- Heli-Expo March 5-7 Booth B6706
- NBAA Regional - Houston March 14
- ABACE - China - April 16-18
- EBACE - Geneva - May 21-23
- NBAA Regional - White Plains, NY June 6
- NBAA-BACE - Las Vegas Oct. 22-24

IS-BAO™ Workshops & FREE Webinars:

Find an upcoming opportunity HERE

Don’t Forget The IS-BAO/H LinkedIn Forum

This is a forum where operators, auditors, or those just curious about either International Standard to interact with peers, ask questions, and learn about important IS-BAO and/or IS-BAH events and news.

Currently in the region of 560 members!!! Thank you...
You can locate the forum HERE.

Update Vision 2020 Fact Sheet

Read more HERE.
The Missing 2019 Standard
The IS-BAO Standards Board vets any recommended changes to the Standard and considers how it affects and adds value for the operator. In keeping with the Vision 2020 initiative, the Standards Board ensured there were no changes at the November 2018 meeting. Therefore, there is no 2019 Standard. The 2018 Standard that has been optional becomes required 01, July 2019 and will remain useable for registration audits until July 2021.

Focus Groups
The Stage 3 Progressive option will be beta tested with several operators during 2019. As we can prove the concepts, the option will be closer to a reality for many.

Another area of excitement is the Small Operator initiative that is underway. There is a small operator focus group and several industry partners that are working with us on scaling options for the IS-BAO to assist the busy small operator with limited resources.

Behind The Scenes
As part of IBAC’s ongoing continuous improvement efforts, we recently enhanced the quality and security of the Audit Management System (AMS). The AMS contains the work flows and databases used to review and register your IS-BAO audits. While most of the AMS is behind the scenes, you may have noticed that we phased out IS-BAO temporary registration certificates. The new process eliminated the need for temporary certificates by moving the registration payment prior to certificate issue.

Operator Registration Price Changes
In December 2018, the new registration rates, effective January 2019, were sent to all registered operators (See INFO link).

During the listening tour of 2016 and 2017, operators spoke, and we listened. They outlined improvements and direction they expected from their IS-BAO programme.

As the IS-BAO Programme is a self-sustaining, non-profit organization, the registration price changes come after discussions with operators regarding the best way to support our new directions when the programme has not had a rate increase since mid-decade.

Operators were consulted via the focus groups and at BACE events. While no one likes the idea of a price increase, operators felt this change was financially manageable and reasonable for the future expectations of the Programme. Please send any questions to: bwalsh@ibac.org

IS-BAO operator registrations continued to grow in 2018. Renewals and Stage progression activity remained on track for the year. There were 37 new registrants to the IS-BAO Programme, and 90 registered operators have achieved a higher stage level. 162 companies successfully renewed their registrations and we even saw 8 companies return to the program after an absence, and there were 300 safety audits accepted in 2018.
Yvonne Marinus, Auditor Accreditation Manager

The deadline for all auditors to have completed the Auditor Standardization Training and the 2018 Standard Differences Training has passed. These training modules are required for all active auditors. The Standardization Training is a recording of one of the live webinars that were held over the summer months. We need any auditor that has not either attended one of the webinars or viewed the recording and taken the associated quiz, to do so before conducting an audit. READ MORE

If you have any questions about the training, please contact IBAC Auditor Accreditation Manager, Yvonne Marinus at ymarinus@ibac.org.

Chapter 3's Stage 1 and Stage 2 Questions in the 2018 Protocols
Daniel Devraignes, IS-BAO Audit Manager

Chapter 3 of the 2018 IS-BAO protocols introduces a significant paradigm change when comparing it with the previous versions of the IS-BAO. Previously, Chapter 3 was divided into Soundness, Appropriateness and Effectiveness questions. In the 2018 version, Chapter 3 has questions specific to Stage 1, Stage 2 and Stage 3 audits. Most Stage 1 questions drive the auditor to verify that the operator has documented the processes that will be used to conform with the corresponding Standard, and only require a Document Reference (DR), whereas only 5 of the Stage 1 questions require Evidence of Implementation (EI). That is in line with what is expected of a Stage 1 operator – that the operator has laid out the foundations of its SMS for it to mature over the next years. READ MORE

If you have any questions, please contact Daniel Devraignes DDevraignes@ibac.org for more information.

Shall we not go on in so great a cause? Go forward and not backward.
Stéphane De Wolf, E.U. Operations Specialist

2019 already looks like a very busy year, and particularly for our European activities. Once again, the level of interactions with the various European stakeholders involved in business aviation will remain high. Currently our main project there is the recognition of the IS-BAO standard as a complement, or even as complete alternative, to CAA oversight on private/corporate flight operations (i.e., called “Non-Commercial Complex” or NCC, in EASA lingo). This obviously concerns all EU Member States, but also non-EU countries that nevertheless use the EU’s legal framework to regulate civil aviation. READ MORE

If you have any questions, please contact Stéphane De Wolf, sdewolf@ibac.org for more information.

NEW Quarterly INFO Regarding IS-BAH Operators:
The listing of all IS-BAH registered ground support handling organizations around the world will now be made available to IS-BAO operators. The downloadable spreadsheet will be available from an updated INFO that will be sent out quarterly.

The IS-BAO and IS-BAH Programmes are equal partners in safety. Both Programmes have a “common core” containing the SMS and company structure chapters prior to the operational chapters, therefore sharing this information is important.

The majority of aircraft damage occurs from ground handling incidents when the aircraft operator is away from the aircraft. As appropriate, IS-BAO operators will want to seek out IS-BAH ground handling partners that have invested their resources into proactive safety systems. The list of all IS-BAH registered operators, available HERE, is current as of 15 February 2019. This list can be used to assist IS-BAO operators with risk assessment of ground handlers when flight planning.

Your IS-BAO™ Standards Board Members
Chairman
David Nigri, NBAA

Vice Chairman
Juergen Wiese, EBAA

Bennet Walsh
IS-BAO™ Programme Director
bwalsh@ibac.org

Katherine Hilst
Operations Manager
khilst@ibac.org
Thank you all for your participation.

Further details can be found on the IBAC website: www.ibac.org